

AIRPARK ME LIMITED Heathrow Airport's Meet and Greet service

Your statutory rights are not affected

1. Bookings & Service

- 1.1 Bookings through our web site are deemed to be made when final confirmation of the booking has been sent via e-mail.
- 1.2 Telephone bookings are deemed to have been made when confirmed by the AIRPARK ME LIMITED telephone representative.
- 1.3 All services are subject to availability
- 1.4 AIRPARK ME LIMITED reserve the right not to accept or fulfil a booking
- 1.5 All prices are quoted in UK Pound Sterling. Prices quoted can be subject to change.
- 1.6 We confirm any payment information given to AIRPARK ME LIMITED by you will only be used by Sage Pay and will not be distributed to any other organisation under any circumstance.
- 1.7 Whilst every effort is made to ensure that collections and deliveries of vehicles are made at the requested times, AIRPARK ME LIMITED does not accept any responsibility for delays of its service, caused as a result of circumstances beyond its control, such as traffic congestion, delayed flights, security alerts etc.
- 1.8 AIRPARK ME LIMITED parks cars in secure car park.
- 1.9 To meet our business needs, there maybe a requirement for a driver to be collected from another terminal whilst on route to our compound in your vehicle.
- 1.10 All bookings are subject to our terms and conditions, a full copy of which can be provided on request.
- 1.10 AIRPARK ME LIMITED does not provide any additional insurance cover whilst your vehicle is parked.

2. Payment

- 2.1 If a payment by card or other means is declined, AIRPARK ME LIMITED reserve the right not to fulfil your booking.
- 2.2 Increased duration of stay will be charged at a rate of £8.50 a day to the client on their return. As we do not hold Credit / Debit Card details payment will need to be made before the vehicle is returned.
- 2.3 Full payment of the booked service is due prior to commencement of the service.

3. Cancellation and Curtailment

- 3.1 A booking may be cancelled up to 24hours prior to the date and time for which the service has been booked and a full refund less £10 administration costs will be made. If a booking is cancelled within 24hours no refund will be made.
- 3.2 For the purpose of condition 3.1 the period for which the service is booked shall be deemed to commence at the collection date and time specified at time of booking for the service booked.
- 3.3 Any customer wishing to curtail the length of stay for a service once that service has commenced will be liable to pay the fee for the whole of the service booked
- 3.4 If a vehicle is returned within 6 hours of collection and re-booked to depart within 48 hours of original departure date then a partial refund may be applied for, in writing subject to our discretion.
- 3.5 If an amendment is to be made after departure has commenced it is your responsibility to contact us or we must assume that the booking is unchanged and this may cause delays in returning your vehicle

4. Liabilities and other Terms

- 4.1 Our insurances covers our legal liabilities
- 4.2 Vehicles and Contents are left at Owners risk whilst the vehicle is parked.
- 4.3 The customer warrants that he is the owner of the vehicle or has the power to deal with the vehicle as if he were its owner.
- 4.4 Claims for damage will not be considered unless reported to a AIRPARK ME LIMITED Representatives immediately on the return of the vehicle. Claims for damage will not be considered once the car has left our care and control.
- 4.5 We accept no liability for mechanical, structural or electrical failure of any part of your vehicle including windscreens, alarms, immobilisers, glass, flat batteries, tyres and wheels howsoever caused.
- 4.6 AIRPARK ME LIMITED accepts no liability for any loss or damage howsoever caused unless proved to be caused by the negligence, willful act or default or breach of statutory duty of the employees of AIRPARK ME LIMITED. Nothing in these terms excludes or limits AIRPARK ME LIMITED's liability for death or personal injury caused by the negligence of one of its employees AIRPARK ME LIMITED will not accept liability for damage arising from circumstances beyond its control including acts of God, acts of nature and terrorism, war, riots, flooding.
- 4.7 All vehicles must display a valid tax disc and comply with the Road Traffic Act. You will be held liable for any fines, liabilities and consequential loss we incur from a failure to do this. AIRPARK ME LIMITED reserves the right to refuse your vehicle on the day and no refund will be given.
- 4.8 We accept no liability for any faulty car keys, alarm fobs, house or other keys left on the keyring. You must ensure you leave the drivers with the right keys, alarm fobs and instructions to start your vehicle
- 4.9 Where possible, we require you to have a spare key for your vehicle which we require you take with you.
- 4.10 If any provision of these terms is found by any court to be wholly or partly illegal, invalid or unenforceable, unfair or unreasonable then it shall be deemed severable from the remaining provisions which will continue in full force and effect
- 4.11 These terms are governed by the laws of the United Kingdom and Wales and are subject to the exclusive jurisdiction of the English Courts

5. Extra Services and Other Terms – ChipsAway, Glasweld, FasttrakMots

*This section is for extra optional services

- 5.1 Extra Services booked through [AIRPARK ME LIMITED](#) are carried out by a third-party.
- 5.2 Vehicles undertaking work, which leave the secure car park, will do under the third-party company insurance. Airpark Me Limited works with fully insured established parties only.
- 5.3 All vehicles booked through [AIRPARK ME LIMITED](#) for extra services will also be deemed to agree to the terms and conditions of the third-party company.
- 5.4 Any queries arising from extra services will need to be taken up direct with ChipsAway, Glasweld, Fasttrakmots or the contracted company.
- 5.5 We accept no liability for any work undertaken by a third-party. All work will be liable under the terms and conditions of the third-party.
- 5.6 Any extra services booked via telephone will be deemed to have been made when confirmed by the [AIRPARK ME LIMITED](#) representative.
- 5.7 Any extra services booked through our web site will be deemed to be made when final confirmation of booked service has been sent via email.
- 5.8 [AIRPARK ME LIMITED](#) reserves the right to refuse any extra service booked.
- 5.9 Any extra service cancelled within a 24hour period will be subject to admin and cancellation fees.
- 5.10 Any extra service cancelled more than 24hours may be subject to admin and cancellation fees.
- 5.11 MOT failures will be eligible for a free re-test after 14 days of the original testing.
- 5.12 If any provision of these terms is found by any court to be wholly or partly illegal, invalid or unenforceable, unfair or unreasonable then it shall be deemed severable from the remaining provisions which will continue in full force and effect
- 5.13 These terms are governed by the laws of the United Kingdom and Wales and are subject to the exclusive jurisdiction of the English Courts

